

# Top 10 Business Process Management Software



## Introduction

Business Process Management System (BPMS) is commonly used by mid- to large-sized corporations to assist in automating business processes through various styles of workflow apps. These techniques and methods are often used to identify, model, analyze, modify, improve, and standardize business processes with the help of automation.

Full lifecycle of processes such as employee onboarding, expense reporting, account management, invoicing systems, loan origination, CRM, project management, and more can be grouped, analyzed, or improved.

BPMS tools' focus usually tends to be on long-term, ongoing analysis and improvement instead of focusing on a one-off launch of a particular app or process.

# Orderhive

## Software description

Orderhive is a SaaS-based software for multichannel online sellers. Orderhive, as the name suggests, allows sellers to manage multiple channels from a single integrated backend system. A dedicated centralized inventory, order, warehouse and shipping management software capable of automatically importing products (with their inventory details), sales orders, and customers from channels, fulfill and process said order, manage and update inventory in real-time, package and ship it to the customer.

To cater to multichannel sellers(both online and brick-and-mortar retailers), Orderhive supports integrations with popular channels that sellers use to sell online or automate their daily business processes such as shipping, accounting, payments, and CRM. Automating the manual processes, would empower business owners to focus on running their business efficiently rather than running behind their business. Orderhive integrates well with all the widely known shopping cart platforms and marketplaces, streamlines the order process with real-time updates thereby curtails errors, create, edit and manage Bill of Materials and Work orders proficiently to ensure a flawless manufacturing process and stay ahead of the game.

## Details

**Founded in** - 2015

**Country** - Located in the United States

**Website** - [www.orderhive.com](http://www.orderhive.com)

**Free Demo** - Yes

**Best for** - widely popular among large retailers who find it difficult to manage large volumes of SKUs and sales orders across various channels.

**Featured in** -  
(Captterra's) Top 20 Order Management Software (2020)

(Capterra's) Top 20 Barcoding Software (2020)

(Capterra's) Top 20 Supply Chain Management Software (2020)

### **Deployment -**

- ✓ - Web-Based, Cloud, SaaS
- ✓ - iPhone / iPad
- ✓ - Android

**G2** - 3.7/5 (20 reviews)

**Capterra** - 4.4/5 (198 reviews)

**Goodfirms** -4.03/5 (33 reviews)

## Significant Features

- Create multiple BOM for various products and seamlessly manage them.
- Account variable expenses
- Real-time updates in Inventory
- Order Management
- Purchasing
- Hassle-free invoicing.
- Simplified record-keeping
- Warehouse Management
- Reports & Analysis

## Pros

- An entire order can be executed on the Orderhive platform, right from obtaining the order, picking and packing it to shipping it.
- Easy-to-use and intuitive UI
- Get CX Details along with order status (cancelled, delivered or returned)

## Cons

- Their periodic password reset policy feels annoying and slightly unnecessary.
- Some permissions are only for admins.

# Quixy

## Software description

Quixy is a cloud-based no-code application development platform that empowers business users with no coding skills to automate workflows & processes, and build complex enterprise-grade applications without the assistance from a professional developer. Quixy's simple drag and drop design is roughly 10x faster than the traditional approach and when coupled with dozens of its pre-built solutions for various use cases such as CRM, Project Management, HRMS, etc. Quixy drastically enhances the transparency and productivity of business operations.

## Details

**Founded in** - 2019

**Country** - Located in India

**Website** - [www.quixy.com](http://www.quixy.com)

**Free Demo** - Yes

**Best for:** For any business looking to innovate and improve their efficiency, transparency and productivity of business operations.

### Deployment -

- ✓ - Web-Based, Cloud, SaaS
- ✓ - iPhone / iPad
- ✓ - Android

**G2** - 4.9/5 (10 reviews)

**Capterra** - 4.8/5 (31 reviews)

**Goodfirms** - N/A

## Significant Features

- Access Controls/Permissions

- Alerts/Notifications
- Business Process Automation
- Business Rules Management
- Collaboration
- Process Change Tracking
- Process Mapping
- Process Modeling & Designing
- Visual Workflow Management

## Pros

- Quixy's extensive list features allows users to automate their processes and build custom applications without the need to code or compromise on their requirements.
- It's more than just a simple workflow or spreadsheet automation tool. It allows you to automate business processes and integrate them with each other to build applications rather than having workflows operating in silos.

## Cons

- The platform is a little difficult to adopt initially
- The online documentation of the platform can improve.

# Process Street

## Software description

Process Street is a SaaS application providing businesses with a streamlined, non-technical way to build and track their processes using superpowered checklists and to make managing recurring workflows fast, efficient and easy for teams everywhere.

Process Street empowers you to easily generate and customize the aforementioned checklists with text, images, video, and more. It also allows you to utilize conditional logic to streamline the approval process, track progress of processes, assign tasks and manage approvals, and integrate tools (1,000+) that your team is already familiar with. Process street also provides you hundreds of pre-made templates so that you don't have to start from scratch.

## Details

**Founded in** - 2014

**Country** - Located in the United States

**Website** - [www.process.st](http://www.process.st)

**Free Demo** - Yes

### Featured In:

(Capterra's) Top 20 Forms Automation Software (2020)

(Capterra's) Top 20 Workflow Management Software (2020)

(Capterra's) Top 20 Remote Work Software (2020)

(Capterra's) Top 20 Contract Management Software (2020)

(Capterra's) Top 20 Workflow Management Software (2020)

**Best for:** Process Street has been employed by both SMBs and larger ones including 10% of the fortune 1000 mainly in the Sales, Marketing, HR, IT and Support department.

### Deployment -

- ✓ - Web-Based, Cloud, SaaS
- ✓ - iPhone / iPad
- ✓ - Android

**G2** - 4.7/5 (114 reviews)

**Capterra** - 4.7/5 (489 reviews)

**Goodfirms** - N/A

## Significant Features

- Access Controls/Permissions
- Alerts/Notifications
- Business Process Automation
- Business Rules Management
- Collaboration
- Process Change Tracking

- Process Mapping
- Process Modeling & Designing

## Pros

- Very intuitive and extremely easy to learn, even the most tech illiterate users
- Its responsive interface is constantly being refined and enhanced
- Support team is quick to respond and is extremely helpful.

## Cons

- The logic flow is a little difficult and requires additional payment for more functionalities.
- Need to invest additional time attempting to do a step
- Due to server issues saved procedures would be missing steps

# IBM Blueworks Live

## Software description

IBM Blueworks Live is a cloud-based business process modeling tool that helps you discover, map and document your processes. IBM's easy to use software simplifies business process modeling and its cloud-based environment enables effective collaboration that is both structured and usable by anyone in your company.

With Blueworks Live you can quickly build business processes in a straightforward, accurate and efficient manner. A central process repository eliminates the need for version control and solves consistency issues by providing users real-time access to process workflows. Its cloud-based interface is designed for both IT and business users.

## Details

**Founded in** - 1911

**Country** - Located in the United States

**Website** - [www.ibm.com](http://www.ibm.com)

**Deployment** -

- ✓ - Web-Based, Cloud

**G2** - 4.5/5 ( reviews)

**Capterra** - N/A

**Goodfirms** -N/A

## Significant Features

- **Process Management**
- Process Overview
- Process Analysis
- Drag and drop
- Starter templates
- Embedded tutorials
- Real-time collaborations for working simultaneously in a shared workspace
- Instant exporting
- Workflow storage
- Flexible permissions
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## Pros

- Cloud based, quick and easy-to-access tool
- Relatively low cost.
- Easy and intuitive, making modeling much easier
- User management is quite easy from an admin perspective
- Visio import is one of the best in Blueworks

## Cons

- Ability to customize reports like change the layout is required
- Ability to create pools in BPMN diagram, or else it cannot be integrated with SAP SolMan
- Changes or updates to the software are seldom.
- To add more BPMN symbols (at least task types like script task)
- Limitations in sharing and exporting to different applications.



# iGrafX

## Software description

The iGrafX Platform is an easy to use, web-based solution that unites your entire organization around driving operational excellence to deliver increased business performance. iGrafX has successfully scaled to support smaller companies to ones having the largest global enterprise requirement, providing the most collaborative & comprehensive platform for BPMN, Workflow Automation, and much more. It offers no restrictions on upload or file size limits.

## Details

**Founded in** - 1991

**Country** - Located in the United States

**Website** - [www.igrafX.com](http://www.igrafX.com)

**Free Demo** - Yes

**Best for:** Best for: SMBs to the largest global enterprises.

**Featured In:** (Capterra's) Top 20 Compliance Software (2020)

### Deployment -

- ✓ - Web-Based, Cloud, SaaS
- ✓ - Installed - Mac
- ✓ - Installed - Windows

**G2** - 4.6/5 (71 reviews)

**Capterra** - 4.7/5 (32 reviews)

**Goodfirms** - N/A

## Significant Features

- Access Controls/Permissions
- Alerts/Notifications
- Business Process Automation
- Business Rules Management
- Collaboration
- Process Change Tracking
- Process Mapping
- Process Modeling & Designing
- Visual Workflow Management
- Process Overview
- Process Analysis
- Real-Time Process Monitoring

## Pros

- Able to take a process map and turn it into an actual simulation.
- Support team may not be the fastest but has an extremely professional approach towards the problem and has a great expertise on the features of the product
- Effective and efficient tools makes processes easier and faster
- Developers have emphasized features and functions that enable businesses to work better.

## Cons

- When moving the flow charts it accidentally moves the connecting lines within them.
- Interface seems intimidating at first glance and has a learning curve.
- Support team is not fast to respond to the problems

# Nintex Process platform

## Software description

Both public and private sector organizations of every size across the globe leverage Nintex Process Platform to easily and quickly automate, optimize, and manage their business processes. It includes capabilities for process mapping, document generation,

robotic process automation, forms, workflow automation, analytics and more, with an easy-to-use drag and drop designer. With Nintex's no-code platform, companies can design, deploy, and manage the best solutions and services to ensure that your end-users needs are met and productivity is maximized.

## Details

**Founded in** - 2006

**Country** - Located in the United States

**Website** - [www.nintex.com](http://www.nintex.com)

**Best for:** Both public and private sector organizations of every size across the globe

**Free Trial** - Yes

**Featured in** - (Capterra's) Top 20 Forms Automation Software 2020  
(Capterra's) Top 20 Contract Management Software 2020

**Deployment** - Web-Based, Cloud, SaaS

**G2** - 4.2/5 (654 reviews)

**Capterra** - 4.1/5 (73 reviews)

**Goodfirms** - 4.3/5

## Significant Features

- Process Overview
- Process Analysis
- Real-Time Process Monitoring
- Customizable dashboard
- Business process automation
- App Studio support
- Workflow histories and analytics
- Document generation

- Audit trailing
- Error notifications
- Compliance management
- Configurable workflow
- Data connectors
- Forms management
- Label workflows
- Business process analysis
- Workflow tracking
- Workflow management
- Drag and drop designer
- Electronic workflow
- Approval process control
- Statistical summaries
- Project management
- Front-end behavior tracking
- Graphical workflow editor

## Pros

- Very helpful forums
- Complicated workflow actions usually take minutes to configure.
- Capability to create complex forms using Nintex.
- Support is very fast and informative

## Cons

- Form designer seems to be missing a number of items
- It has a high barrier of entry when it comes to learning and if you want to make changes to complex builds those tend to be time-consuming
- Not capable of handling Microsoft Office 365 files

# ProcessMaker

## Software description

ProcessMaker's low-code workflow automation platform empowers business users to easily and rapidly design, automate and deploy solutions to complex workflow

**problems.** This software makes it easy for users to connect and extend third party systems, reduce bottlenecks, eliminate manual tasks, data silos, and deliver true digital agility to your organization.

ProcessMaker emphasizes on building a simple interface for business users powered by a robust, low-code, open source workflow engine. The platform's flexibility, integrability, and scalability enables your organization to serve a wide range of needs for customers while connecting all of your systems, people, and work on one platform.

## Details

**Founded in** - 2000

**Country** - Located in the United States

**Website** - [www.processmaker.com](http://www.processmaker.com)

**Free Demo** - Yes

**Best for:** Large organizations looking to digitize and automate sophisticated workflows to improve customer experience and operational efficiency.

### Deployment -

- ✓ - Web-Based, Cloud, SaaS
- ✓ - iPhone / iPad
- ✓ - Android
- ✓ - installed - Windows

**G2** - 4.3/5 (231 reviews)

**Capterra** - 4.5/5 (163 reviews)

**Goodfirms** - N/A

## Significant Features

- Document Generation
- Process Design
- Process Repository
- Low-Code App Development
- Process Overview

- Process Analysis
- Real-Time Process Monitoring
- Case Archive / Restore
- Compliance Tracking
- Customizable Dashboard
- Data Reporting Tools
- Form Designer
- Multi-Tenant Manager
- Promotion Manager
- REST API
- Workflow Configuration

## Pros

- It is open source.
- Drag-and-drop feature makes it a user-friendly platform for developing web forms.
- does not require that much of programming skills

## Cons

- Item Description is cut off and not able to see full text in the field.
- Several enterprise features are missing in the open-source version.

# Laserfiche

## Software description

Laserfiche was named the industry leader in Nucleus Research's ECM Technology Value Matrix 2018. Laserfiche has pioneered the paperless office for more than 30 years and is also one of the leading global providers of smart content management and business process automation. Laserfiche eliminates manual processes and automates repetitive tasks through powerful workflows, electronic forms, document management and analytics, thus accelerating the flow of business. Now, they are enabling the transformation of traditional organizations in more than 80 countries into digital businesses using cutting edge innovations in cloud based technologies, machine learning and AI.

Laserfiche's user friendly interface, sophisticated functionality and superior customer support has given them the bragging rights to boast a higher than 90% client retention rate. Customers in every industry—including government, education, financial services and manufacturing—use it's services to boost productivity, upscale their business and deliver digital-first customer experiences.

## Details

**Founded in** - 1987

**Country** - Located in the United States

**Website** - [www.laserfiche.com](http://www.laserfiche.com)

**Free Demo** - Yes

**Featured in** - (Capterra's) Top 20 Document Management Software (2020)

**Best for:** Designed for government, finance, education, healthcare, and other industries as a workflow management tool to help with reassigning tasks, assigning access controls, tracking system activities, etc.

### Deployment -

- ✓ - Web-Based, Cloud, SaaS
- ✓ - iPhone / iPad
- ✓ - Android
- ✓ - Installed - Windows

**G2** - 4.6/5 (257 reviews)

**Capterra** - 4.4/5 (49 reviews)

**Goodfirms** - N/A

## Significant Features

- Business Rules Management
- Process Mapping
- Process Modeling & Designing

- powerful suite of tools for document management
- workflow automation
- Scanning
- digital forms
- document repository.
- Web Interface
- Process Automation
- Records Management
- Performance and Reliability
- Reporting and Auditing

## Pros

- It can create custom workflows for almost any requirements.
- All the components are easy to use, and easy to deploy.
- It is very easy for end users

## Cons

- High cost for licenses
- there is no spell check and the fonts with-in the metadata can be very small

# Kissflow

## Software description

Kissflow is the only Workflow and BPM tool exclusively built for Google apps. Kissflow is used by over 10,000 customers across 160 countries and it has been crowned the #1 Business Process Management (BPM) Software that also includes complete Process Management. Kissflow's no-code, easy-to-use, unified digital workplace platform allows even the non-IT folk to create an automated process, build a project board, handle a case flow, and collaborate on work topics, all consolidated into an intelligent and easily integrated platform.

## Details

**Founded in - 2003**



**Country** - Located in India

**Website** - [www.kissflow.com](http://www.kissflow.com)

**Free Demo** - Yes

**Deployment -**

- ✓ - Web-Based, Cloud, SaaS
- ✓ - iPhone / iPad
- ✓ - Android

**G2** - 4.3/5 (482 reviews)

**Capterra** - 3.8/5 (22 reviews)

**Goodfirms** - 4.3/5

## Significant Features

- Access Controls/Permissions
- Alerts/Notifications
- Business Process Automation
- Business Rules Management
- Collaboration
- Process Change Tracking
- Visual Workflow Management
- Process Design
- Process Repository
- Low-Code App Development
- Permissions for Sharing
- Data Unification
- Process Routing
- Process Overview
- Process Analysis
- Real-Time Process Monitoring

## Pros

- Easy to use and organized
- Low coding tool with a mobile app that makes everything easier
- It is intuitive, has a good interface and allows you to navigate without problems.
- Creates a standard internal process for document review.
- Compatible with wide range of workflows or processes

## Cons

- The program can be buggy at times and the approval flow setup process can be unintuitive and time consuming.
- Some parts of KissFlow are still under development and do not cover all features.
- the languages available are not yet at a hundred percent
- Difficulty in searching for a requisition.

# Pipefy

## Software description

Pipefy is a no-code process management software that helps teams of all sizes to create fast-to-deploy automated workflows to enhance speed, increase visibility, and deliver higher quality outcomes. It empowers frontline employees to independently build customized processes, apply their own rules to it, automate manual activities, collaborate with stakeholders and integrate with other software. It makes business processes—such as purchasing, accounts payable, job opening, and employee onboarding—hassle-free with hundreds of pre-built workflow templates and an enterprise-class process automation without the need of IT implementation.

## Details

**Founded in** - 2014

**Country** - Located in the United States

**Website** - [www.pipefy.com](http://www.pipefy.com)

**Free Demo** - Yes

**Best for:** Managers wanting to standardize and to run complex processes and workflows through a Kanban-style user experience, without the assistance of any professional coding services.

### **Deployment -**

- ✓ - Web-Based, Cloud, SaaS
- ✓ - iPhone / iPad
- ✓ - Android

**G2** - 4.5/5 (123 reviews)

**Capterra** - 4.7/5 (189 reviews)

**Goodfirms** - N/A

## Significant Features

- Process Design
- Process Repository
- No-Code App Development
- Data Unification
- Process Routing
- Process Overview
- Process Analysis
- Real-Time Process Monitoring

## Pros

- The flexibility and ease in building and automating processes is unparalleled.
- Ability to integrate company's task management in one place
- Easy to visualize process status.

## Cons

- Error management is faulty
- Forces people to follow a fixed path defined by their system.
- Google Calendar integration is not perfect.